

YOUR ONSITE GUIDE TO THE



Local Authority Plant & Vehicles

Future Fleet Forum 2020

Hosted by



22 January 2020 | Guildhall, City of London



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NYC Fleet



Raising International Standards for Public Sector Fleet Managers



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Programme 08.00 - 17.35

Delegates attending the conference can apply for 3 CPD hours awarded by CILT



08.00 - 09.30

Registration, coffee and exhibition viewing

Welcome and Introduction

Ann Marie Knegt, Editor, LAPV

A global fleet safety standard

David Braunstein, President, Together for Safer Roads Alliance

Panel discussion: The future of peer-to-peer fleet safety programmes

- Learn how public- and private-sector fleet operators are coming together to share global best practice with each other to go beyond compliance
- Understand the specific needs of the under-resourced, smaller fleet operators and how a peer-to-peer programmes can create breakthroughs
- Explore the topic in an interactive panel discussion with fleet safety experts from around the world

Moderator:

David Braunstein, President, Together for Safer Roads Alliance

Panelists:

Keith Kerman, Deputy Commissioner, Chief Fleet Officer, City of New York

Philippe Saint-Vill, Head of Division, Planning and Operations Support, City of Montreal

Rory McMullan, Road Danger Reduction and Behaviour Change Manager, City of London

Alina Tuerk, Strategy & Planning Manager, City Planning TfL

A practical guide to improving diversity

- Learn how current recruitment policies may be hindering diversity
- Push and pull factors - learn how you can attract a more diverse workforce
- Learn practical tips to put into force as soon as you get back to the office

Ruth Waring, Director, BigChange Advisory Plus

11.00 - 11.30

Break, coffee and exhibition viewing

City of Calgary - innovation, efficiencies and tax savings

- Learn how the City of Calgary is maximising value and avoiding unnecessary costs in fleet management
- See the benefits of making strategic design choices to create a multi-purpose fleet
- Learn the importance of innovation in times of economic restraint

Sharon Fleming, Director of Fleet Services, City of Calgary

Edmonton - customer journey mapping - who is your customer and what are they really saying about you?

- Learn why customer experience has emerged as a critical driver of success in today's competitive marketplace
- Find out why customer journey mapping has the potential to affect employee retention, productivity and customer loyalty, it is also a key link to customer satisfaction, organisational reputation and overall stakeholder value
- Identify if your customer's journey is in a logical order and showing the gaps between the desired experience and the one actually received
- Learn how the City of Edmonton, Canada, employed key strategies and learning in relation to improving customer service

Steve Rapanos, City Operations/Manager Fleet and Facilities, City of Edmonton

How urban operating fleets are ripe and ready for electrification right now - Just as they were 10 years ago.

- Learn how electric vehicle technology has developed over the last 12 years
- Find out about examples of successful electric vehicle adaptation by major companies, such as UPS and Fedex
- See what charging solutions are available, including battery swaps and wireless charging

Roger Atkins, MD, Electric Vehicle Outlook

13.00 - 14.00

Lunch and exhibition viewing

Programme 08.00 - 17.35

Electrifying the New York City Parks fleet

- Learn about the importance of setting up the correct electric infrastructure
- Find out what the right processes are for fleet electrification
- Learn how to overcome resistance to change in an organisation
- Find out what the pros and cons are for fleet electrification

Paris Apollon, Chief of Fleet Operations, NYC Parks and Recreation

Dundee - 'an electric city'

- Find out about Dundee's 8-year journey to e-mobility transition
- Learn how Dundee implemented its EV-charging infrastructure strategy including other renewable energy solutions
- Find out how the City Council came to have the largest percentage of electric taxis in UK

Fraser Crichton, Corporate Fleet Operations Manager, Dundee City Council

Why the UK (and world) needs a fleet of hydrogen fuel cell heavy-goods vehicles

- Gain new in-sights into the burden that polluting diesel vehicles have on drivers
- Appreciate that the world simply cannot sustain a cleaner, de-carbonised road transport future dominated by battery electric cars and heavy-duty vehicles
- Understand that global resources of rare platinum-group metals could meet the demand of a heavy-goods vehicle future dominated by those powered by hydrogen-fuel cells (thereby supporting a potential transition to NetZero)

James Tate, Associate Professor, Institute for Transport Studies, University of Leeds

16.00 - 16.30

Coffee, tea and exhibition viewing

Fuel-cell vehicles, the hydrogen economy and you

- Get insight into fuel-cell vehicles and the hydrogen economy
- Find out how hydrogen, renewables and the drive for sustainability are about to transform energy and transportation worldwide
- Learn what the future of emission-free transport will be and how soon it will arrive
- Find out what the cost of hydrogen is and what the implications are for fleets

Chandra Sekar, Microcab Industries

Delivering sustainability, with efficiency and reliability in fleets of the future - the importance of fuel and lubricant technology

- See examples of how fuel and lubricant technology can improve vehicle efficiency and reliability
- Gain insight into how fuels, lubricants and their additives might change in the future
- Understand the benefits of integrating fuel and lubricant technology into future fleet planning

Dave Spivey, Technology Manager, Lubrizol

17.30 - 17.35

Close of conference



YOU'LL BE JOINED BY

Transport and fleet managers from local authorities who have already confirmed their attendance include:

Anglian Water Services • Barking & Dagenham LBC • Barnet LBC • Braintree DC • Camden LBC • City of London • Croydon LBC • Driver Vehicle Standards Agency • Dundee City Council • Epsom & Ewell BC • Fareham BC • Gateshead MBC • Glasgow City Council • Gravesham BC • Greater Cambridge Shared Waste Service • Greenwich RLBC • Guildford BC • Hackney LBC • Hammersmith and Fulham LBC • Haringey LBC • Harlow DC • Hertfordshire CC • Hounslow LBC • Islington LBC • Lambeth LBC • Lewisham LBC • Maidstone BC • Metropolitan Police • Mid Devon DC • National Procurement Service • Newham LBC • NYC Parks • Oxford City Council • Portsmouth City Council • Reading BC • Redbridge LBC • Rugby BC • Runnymede BC • Sandwell MBC • Southampton City Council • Transport for London • Westminster City Council *and many more.*

GETTING TO THE FORUM

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